

ANNEX 1. GENERAL TERMS AND CONDITIONS OF THE CONTRACT APPLICABLE TO THE LOGISTICS SERVICE PROVIDED BY TIBA.

1. TIBA reserves the right to provide the service and to admit goods without first having estimated volumes of storage and handling known or that do not comply with the conditions defined with the Customer.

2. In the event that the Client chooses not to pay for property insurance, the Client must submit a letter of exoneration from his insurance company, in which he explicitly releases TIBA from any liability that may arise from the handling and storage operations and services contracted by the Client to TIBA.

3. The sorting service by reference does not include the inspection of each unit inside the boxes, but only the sorting by box and reference. If you need to review or control the quality of the product inside the boxes, check the price and completion times.

4. Repackaging or packaging is also not included in this offer, which, if necessary, will require a study with the data provided by the Customer for its economic evaluation.

5. The unloading, loading and prices shown in this document are based on the unloading and loading of orders and measures with normal handling per person not exceeding 25 kg, and that the weight of pallets or orders to be handled with a forklift does not exceed 4,000 kg. For other sizes or weights, these prices are not valid and the specific operation will have to be considered to offer the service requested and the corresponding costs by TIBA.

6. TIBA can only receive dangerous goods (IMO, IATA, ADR) stored in its warehouse of () It will be necessary to check the characteristics and quantities to be stored beforehand.

7. TIBA recommends that all goods that are going to be connected to our customs warehouse (DA) enter our ADT by transit beforehand for declared verification of parcels/pallets, for a correct subsequent connection to the customs warehouse and to avoid the interruption of goods due to lack of parcels/pallets.

8. TIBA will not collect units of inner boxes or pallets declared complete in goods under customs (DA). Collection from a customs warehouse will be done by orders or full pallets, up to your order.

9. All additional work required and not evaluated in this proposal will be invoiced separately at TIBA's rates.

10. This offer does not imply any commitment until the prior and express acceptance of the offer within the validity period indicated therein. After this period, TIBA will have the right to review the budgeted prices and deadlines.

11. The notice of arrival of the goods must be communicated and coordinated with the operations department and/or at least 24 hours in advance. in advance.

12. TIBA LOGISTICS' opening hours, both for the warehouse and for the reception and delivery of goods, are from Monday to Friday (excluding holidays).

- Ribarroja – General Merchandise: 09:00 to 14:00 and 15:00 to 18:00.
 - Ribarroja – Fiscal: 08:00 to 14:00 and 15:00 to 16:00.
 - Lieutenant: from 08:00 to 14:00 and from 16:00 to 18:00.
 - Madrid: 09:00 to 13:30 and 15:00 to 17:30.
 - Barcelona: from 08:00 to 13:00 and from 15:00 to 18:00.
- LISBON: 09:00 to 13:00 from 15:00 to 17:30

13. The prices offered are free of TAXES and without any other type of tax, fee and/or tariff that, when appropriate, is applicable to the contracted services, for which the Client will always be fully responsible.

14. Stipulated payment method: If the result of the risk report carried out by TIBA is favorable, the payment term will be 30 days from the date of the invoice. Otherwise, the work performed and the services rendered will be paid for before the physical departure of the goods by bank transfer or other suitable means for this purpose.

15. Storage turnover and insurance costs shall be calculated on a daily basis, taking into account the stored goods and their declared value.

TIBA LOGISTICS, a company that provides logistics solutions for storage and distribution, has its procedures certified by the UNE-EN 9001 standard in all its offices, IFS LOGISTICS at its headquarters in Valencia and UNE-EN 14001 at its headquarters in Madrid and Portugal, being the first recipient of goods, as well as ecological certification in all its centers in Spain

It has a Comprehensive Radio Frequency Warehouse Management System that controls all movements and manages the location of goods.

It complies with the Law on the Prevention of Occupational Risks and has developed the management system integrated into the company's activity.

All goods transported by TIBA are insured and comply with current LOTT regulations, and may, at the customer's instructions, negotiate transport insurance by operation, on an all-risk basis. And Portugal's current regulations.

TIBA has developed an integrated computer system that allows customers, through the website, to see the status of their products in the warehouse, control their stock and the delivery notes issued, thus speeding up and ensuring the exchange of data and facilitating communication.

16. TIBA'S LIABILITY and Client's obligations:

16.1. TIBA will not be liable for force majeure, as provided for in the insurance of the goods.

16.2. TIBA shall not be held liable for causes attributable to the Client or any of its dependents or subcontractors.

16.3. TIBA expressly waives the intervention of the Transport Arbitration Council.

16.4. Unless the Customer makes an express written request on how to store, supply, transport, stack and/or handle their goods, TIBA will do so in the most timely manner, according to the information available, and will not be liable for the consequences arising from the Customer's failure to express a request.

16.5. The "Carrier" will take over the security operations of the goods in the vehicle, being responsible, in accordance with the provisions of Annex III RD 563/17, for ensuring the condition of the same, as well as road safety during its transport and delivery at the destination.

16.6. The Client will be obliged to inform about the nature of the goods to be stored and/or transported, especially with regard to any condition or characteristic that TIBA LOGISTICS must be aware of for the correct execution of the contracted services.

16.7. The Client is obliged to deliver the goods to TIBA in the appropriate conditions for storage and/or transport. If TIBA detects deficiencies in this regard, it may inform the Customer of the new costs to be incurred related to the expenses necessary for its correct storage and/or transport, and the Customer is obliged to pay them.

16.8. The Client understands and agrees that TIBA holds a privilege over the Client's assets until full payment is made for all services rendered and expenses incurred by TIBA.

16.9. If during the term of the offer any costs and/or expenses increase, such as the price of diesel, applicable taxes, subcontracted fees, etc., the Client agrees to pay them.