



I CONTROL AND MONITOR PERFORMANCE FROM THE EXTERNAL SUPPLIER

The purpose of this communication is to inform you that Tiba Aroundmap has implemented a certified Management System in accordance with different norms and standards.

In accordance with the requirements derived from these certifications, we inform our suppliers about the methodology used at Tiba for the control and monitoring of the external supplier's performance.

To qualify them as TIBA-approved suppliers, a methodology consisting of an Initial Assessment and periodic follow-up (Continuous Assessment) is applied annually.

In the Initial Evaluation of all Suppliers, the necessary information collected is scored according to the following table, depending on the type of supplier.

No.	Characteristics to be evaluated	with a score	No.	Characteristics to be evaluated	punctuation
SUPPLIERS			TRANSPORTERS		
1.	QUALITY/PRICE RATIO		1	QUALITY/PRICE RATIO	
	Appropriate	3.33		Appropriate	2.5
	Not suitable	0		Not suitable	0
2.	SUITABLE FOR OUR NEEDS		2	COMPLIANCE WITH DELIVERY DEADLINES	
	Appropriate	3.33		Appropriate	2.5
	Not suitable	0		Not suitable	0
3.	COMPLIANCE WITH DEADLINES		3	CUSTOMER COMPLAINTS	
	Well	3.33		Appropriate	2.5
	Insufficient	0		Not suitable	0
4	ENVIRONMENTAL MANAGEMENT		4	STAFF SPECIALIZATION	
	With Certification Environmental	1		Appropriate	2.5
	Without Certification Environmental	-1		Not suitable	0
			5	ENVIRONMENTAL MANAGEMENT	
				With Certification Environmental	1
				Without Certification Environmental	-1

An ongoing evaluation of each supplier's incidents, recorded as Non-conformities, and are evaluated according to the following formula:

$$\text{Score} = 10 - ((\text{number of orders with non-conformities} / \text{total number of orders}) \times 10)$$

The two assessments produce an Overall Continuous Score for each provider, which is the arithmetic mean of the scores obtained in the Initial Assessment and the Continuous Assessment.