

## COMMUNICATION OF REQUIREMENTS TO SUPPLIERS

The purpose of this communication is to inform you that **Tiba Logistics Spain, S.L.U., (hereinafter Tiba)** has implemented a Management System certified under different rules and standards.

In compliance with the requirements derived from these certifications, we inform our Suppliers of the methodology used in **TIBA**, for the *Control and monitoring of the performance of the external Provider*.

In order to qualify them as Approved TIBA Suppliers , a methodology is applied consisting of a prior Initial Assessment and periodic monitoring (Continuous Assessment) on an annual basis.

In the Initial Evaluation of all Suppliers, the necessary information is collected annually and scored according to the following table, depending on the type of supplier.

Nº	Features to be evaluated	Scoring	Scoring
Product Suppliers		Non-food	Food
<b>1</b>	<b>VALUE FOR MONEY</b>		
	Suitable	3,33	3,33
	Not suitable	0	0
<b>2</b>	<b>ADAPTATION TO NEEDS</b>		
	Suitable	3,33	3,33
	Not suitable	0	0
<b>3</b>	<b>AFTER-SALES SERVICE</b>		
	Good	3,33	3,33
	Insufficient	0	0
<b>4</b>	<b>ISO 9001 CERTIFICATION</b>		
	Suitable	3,33	3,33
	Not suitable	0	0
<b>5</b>	<b>ENVIRONMENTAL CERTIFICATION</b>		
	Suitable	3,33	3,33
	Not suitable	0	0
<b>6</b>	<b>SAFETY GUARANTEE</b>	N/A	
	Suitable		3
	Not suitable		0
<b>7</b>	<b>COMPLIANCE</b>	N/A	
	Suitable		3
	Not suitable		0
SUBCONTRACTORS		Non-food	Food
<b>1</b>	<b>VALUE FOR MONEY</b>		
	Suitable	3,33	3,33
	Not suitable	0	0
<b>2</b>	<b>STAFF SPECIALIZATION</b>		
	Suitable	3,33	3,33
	Not suitable	0	0
<b>3</b>	<b>SPEED OF SERVICE</b>		
	Suitable	3,33	3,33
	Not suitable	0	0
<b>4</b>	<b>ISO 9001 CERTIFICATION</b>		
	Suitable	3,33	3,33
	Not suitable	0	0
<b>5</b>	<b>ENVIRONMENTAL CERTIFICATION</b>		

	Suitable	3,33	3,33
	Not suitable	0	0
<b>6</b>	<b>FOOD SAFETY GUARANTEE.</b>	N/A	
	Suitable		3,33
<b>7</b>	<b>COMPLIANCE</b>	N/A	
	Suitable	3,33	3,33
	Not suitable	0	0

In the periodic monitoring, a Continuous Evaluation of the incidents of each supplier is carried out annually, registered as Non-Conformities, which are assessed according to the following formula:

$$\text{Score} = 10 - \left( \frac{\text{number of orders with non-conformities}}{\text{number of orders}} \times 10 \right)$$

With the 2 Evaluations carried out, a Continuous Global Grade is extracted for each Provider, which results from the arithmetic mean between the score obtained in the Initial Evaluation and the Continuous Evaluation.