



QUALITY AND ENVIRONMENTAL POLICY

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Page 1 from 1

POLICY AND VALUES

TIBA AROUNDMAP considers it essential to understand quality and the environment as fundamental tools to position itself in the market and ensure its permanence. In order to achieve the best results for our clients, the Management of **TIBA GROUP** establishes the Integrated Management System policy, which is based on the following values:

COMMITMENT, QUALITY AND EFFICIENCY

- **Legal compliance:** Compliance with all applicable requirements, customer and stakeholder requirements, legislative requirements and other requirements applicable to our services and products in terms of quality and the environment.
- **Qualification and integration of people:** Our team, in constant training and improvement, seeks to continuously implement an offer of fast, efficient and customised solutions for the increasingly specific needs of our customers. Always attentive to the need for quality and respect for the environment in all the work we do.
- **Quality and Innovation:** Quality and innovation is a key factor and must be assumed, with responsibility, by all its components, with a view to carrying out an operation that allows maximum competitiveness and efficiency in daily management.
- **Stakeholder satisfaction:** It is essential to achieve customer loyalty by fulfilling the commitments made, offering them professional treatment and a competitive product in terms of quality, price, and deadlines. Furthermore, we encompass the set of relationships established with all stakeholders (including our suppliers, employees, and local entities) in order to give them security and confidence in our organisation, ensuring continuous improvement within the framework of our management system.
- **Continuous improvement:** We permanently seek to improve our organisation, objectives, and processes, creating a favourable climate for the promotion of quality within the company, valuing the effort and responsibilities assumed by everyone.

SUSTAINABILITY

The organisation aims to contribute to sustainable development by taking:

- A firm **commitment to environmental protection.**
- **Pollution prevention and commitment to sustainable development.**
- **Minimisation of environmental impact:** Considering environmental aspects in the development of activities, analysing, and continuously improving practices with the aim of preventing and minimising harmful impacts on the environment.
- **The responsible use of natural resources**
- **Training and Information of all staff** on all aspects related to environmental conservation and sustainable development.

This Quality and Environmental policy is available to the public and interested parties.

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